

# **AUBERLE**

## ***Member Service Description***

### ***I. Site Information***

#### **Site Name and Location:**

Auberle  
1101 Hartman Street  
McKeesport, PA 15132

#### **Organization Description and Mission:**

Auberle is a faith based catholic agency that has been dedicated to the mission of caring for and healing abused, neglected and troubled children throughout Southwestern Pennsylvania for over 50 years. We have been able to help thousands of children and their families through our residential care, foster care, emergency shelter, in-home intervention, education, and community programs. Family preservation, the reuniting of families in a positive home environment, and preparing children to be responsible adults are the ultimate goals of Auberle.

#### **Critical Community Need(s) to be addressed through member service:**

Auberle is located in the Mon Valley and serves children and families from several counties in Southwestern PA.

The SNAP program was funded as a result of proven need by the juvenile probation department. They reported younger and younger children in the area being referred for probation and having difficulty with the police and in their schools.

The Mon Valley has an increasing need for foster homes. Allegheny County has placed an emphasis on foster care as a preferred alternative to residential placements. As a result – nearly 100 teenagers are in the county child welfare system in need of foster homes. Families are often reluctant to take teenagers and this position will ideally identify foster homes willing and able to care for teens.

This region has a high level of Outpatient needs including drug and alcohol abuse and mental health issues. Auberle Outpatient services are relatively new (less than 3 years) and this position will create awareness of the types of services available to needy children and families.

#### **Site Supervisor assigned to support member:**

#### **Name/Title/Phone/Fax/Email:**

Diane George, SNAP Program Manager

Phone 412-673-5856 X1232

Email [DianeG@Auberle.org](mailto:DianeG@Auberle.org)

***II. Service Description*** (Remember, a member cannot duplicate services provided by a current employee or that an employee has provided within the past 6 months)

**Service Activities/Responsibilities:** (be sure to include numbers, amounts, and time lines)

This is an excellent opportunity for someone who wants to be engaged in dynamic and visionary service to increase access to three of Auberle's community services. This position will create an increase in awareness of these vital services being provided to several surrounding communities, and will create a seamless entry for our needy consumers. The Community Services Recruiter will carry out recruitment strategies designed to increase enrollment and participation in the following Auberle programs:

### **Auberle SNAP™ For Boys Program**

This program is designed for boys ages 6-11 who are engaging in anti-social behavior and/or come into contact with the police. A boy and his family participate in two core components, and others as appropriate, with the goal of preventing future anti-social behavior and reducing the chances of becoming inn conflict with the law. Experienced and high trained SNAP™ staff work together with families to assess the problem behavior and create an action plan.

### **Auberle Family Foster Care**

Auberle Family Foster Care is contracted with Allegheny County Department of Human Services, Children, Youth and Families (ACCYF) to provide family foster care for children from birth to 21 years of age. Auberle also has contracts with Beaver, Fayette, Indiana, Lehigh, Westmoreland, Washington and Venango Counties.

Foster Care services play a vital role in the lives of children who don't have a traditional family environment to rely on and Auberle Family Foster Care provides services that fill the needs of these children and their families.

Auberle utilizes a "family-to-family approach" whenever possible. This means that the child, the natural family, the foster family, Auberle staff and other service providers all participate in the in the treatment planning.

### **Auberle Outpatient Drug and Alcohol Services**

Clients who are in need of substance abuse counseling present with a multitude of complicated treatment needs. In 2004 Auberle was pleased to receive an Outpatient

(OP) D&A license. Currently treatment options include diagnostic assessment; individual, family and group psychotherapy; pharmacological management; urinalysis; AA/NA 12-step self-help meetings; Co-Dependency and COA Children of Addicts Groups. D&A Group consists of the exploration of the mechanics of addiction, techniques from Cognitive-Behavioral Therapy (CBT), Rational Emotive Therapy (RET), and Rational Emotive Behavioral Therapy (REBT) to identify and challenge thinking patterns that lead to substance abuse and/or the criminal behavior typically associated with substance use/abuse.

## **Auberle Outpatient Mental Health Services**

In collaboration with Turtle Creek Valley MH/MR, Auberle provides mental health treatment and services to Auberle residents, graduates and family members, as well as other children and adults in the community. Personalized programs are developed to address the needs of each patient, with individual, group and family therapy being offered.

Auberle provides children an evolutionary progression of services, both short and long-term, that ensures that each child receives personalized, competent and consistent care and treatment during their time here. As the child and family see and feel positive progress, Auberle adapts to meet the new needs and challenges of the individual and family.

The recruitment process requires the Community Services Recruiter to educate the consumer on the program. Duties will include staffing tables at community events, presentations at various outside organizations, networking with schools and parents of students and youth, and other events as needed.

### *Overall Service Goals: (be sure to include numbers, amounts, and time lines)*

Develop and expand existing relationships with **25** systems, organizations, agencies, churches, schools, and/or civic groups to increase referrals to the above listed community services.

Prepare and conduct presentations to **20** local and regional groups about available programs including SNAP<sup>TM</sup> For Boys, Foster Care, and Outpatient Services to increase public awareness.

Conceptualize and create **3** marketing displays aimed specifically at community service recruitment.

Research and create a database of referral and recruitment sites. Attend ongoing community fairs at local schools and universities; and research opportunities for events that Auberle is not aware of presently that may offer recruitment possibilities.

Attend Parent and Sibling Groups to ensure a thorough understanding of the SNAP Program

Outcome Measures: (be sure to qualify what measurable impact the member will have through service at Partner Site)

**10** new boys ages 6-11 and their families will receive services provided by the SNAP™ For Boys Program.

**10** new families will identified to begin training to become foster parents through Auberle's Foster Care program.

**20** youth and/or families will be assessed for potential services through Auberle's Outpatient Services.

**3** Marketing Displays will be created for each community service to be used at events.

Member will attend a minimum of **6** Parent Groups of the SNAP Program  
Member will attend a minimum of **12** Sibling Groups of the SNAP Program

A new database of referral and recruitment sites will be created, updated, and used as an on-going recruitment tool.

**III. Performance Measures:** The PHC AmeriCorps program is based on National Health Corps Performance Measures. Each PHC member should provide services that fall in at least one of the NHC Performance Measures below:

**1. Access to Care**

*Does your service position include assessing eligibility for, completing paperwork for, and enrolling community members in adult/child health insurance and/or patient medication assistance programs? (Please check one)  YES  NO*

*If "yes", please provide site specifics and explain the details regarding how the member will provide service with these programs:*

**2. Individual & Group Health Education Instruction**

*Does your service position include any of the following:*

*Teaching health education classes, workshops, one on one sessions, leading clubs or organized activities on public health topics including home/public safety, violence prevention, smoking cessation, nutrition and exercise, asthma, diabetes, hypertension, HIV/AIDS, hepatitis and other public health topics that meet local community needs. (Please check one)  YES  NO*

*If "yes", please provide site specifics and explain the details regarding how the member will provide health education:*

**3. Health Screening, Testing & Immunization**

Does your service position include the member organizing, coordinating, promoting and/or participating in health screenings, testing and immunization campaigns for HIV/STDs and other communicable diseases, BMI, blood pressure and other issues that respond to local needs? (Please check one)  YES  NO

If “yes”, please provide site specifics and explain the details regarding how the member will provide service relating to health screenings, testing, and immunization:

#### **4. Health Information & Outreach Material Distribution**

Does your service position include the member distributing health education and outreach materials to individuals in underserved populations?

(Please check one)  YES  NO

If “yes”, please provide site specifics and explain the details regarding the information that will be distributed and how it relates to the services provided by the site as a whole:

**Member will provide outreach materials via public speaking engagements and presentations for all 3 community service programs.**

#### **5. Promotion of Health Professions**

Does your service description include giving the member the opportunity to be trained on health professions, health care settings, health care education opportunities, the healthcare needs of the underserved, health disparities, cultural competency, and various health related topics such as tobacco, asthma, hypertension, nutrition and HIV/AIDS? (Please check one)  YES  NO

If “yes”, please provide site specifics and explain the details regarding how the member will be trained, gain experience in the health related topics mentioned:

**The AmeriCorps Health Corps member will receive intensive training in all three of the community services they will be recruiting for that include Auberle’s SNAP™ For Boys Program, Family Foster Care and Outpatient Drug and Alcohol and Mental Health Services. This is an exciting opportunity for the member to not only understand the various community services but to ensure that their communication to consumers is given with an understanding and passion to assist them in their time of need.**

## ***IV. Logistical Information***

### ***Expected Schedule for Providing Service at Site:***

8:30 - 4:30p.m. (or) 9:00-5:00p.m. Mondays - Fridays with occasional events in evenings and on weekends.

### ***Orientation Plan:***

The member orientation will be implemented during the member’s first three weeks of service. The primary goal of the orientation is to familiarize the member with the agency

and Auberle's community services, thus assisting a smooth transition into the position of Community Services Recruiter. Member will report to Auberle at the above address and will be trained extensively by community services staff on each of the three programs to ensure a firm knowledge of the services and a needed passion to recruit. Staff will meet with Supervisor to review Policies and Procedures which will include: service schedule, lunch/breaks, time sheet, time off notification, benefits, dress code, reporting/record keeping, confidentiality policy, day to day responsibilities, supervision, staff meetings, and history of the organization.

***Service Location(s) if different from site address:***

Services will be provided by the Auberle Community Services Recruiter throughout various venues in several counties.

***Additional Info (parking, transportation, ID, etc.):***

Reliable transportation (a car, with valid drivers license) will be needed for community outreach events.

Mileage reimbursement will be available for community outreach activities.

***Member Qualifications:***

- B.A. or B.S. in Social Work or related field
- Strong communication skills
- Ability to perform independently AND as part of a team
- Demonstrated leadership capabilities
- Attention to detail
- Good public speaking skills
- Knowledge of MS Word and MS Excel
- Have access to reliable transportation with valid Drivers License